



LOTUSTING

LOTUSTING.COM

退貨表格 RETURNS

1. 填妥退貨/換貨表格並選擇退貨原因 Please completed the Returns / Exchanges Form and select the reason
2. 將此表格連同貨品一同退回 Include this slip in the parcel to be returned.

聯絡人姓名 Contact Person		聯絡電話 Phone	
訂單編號 Order Number		商品編號 SKU Number	
退貨原因 Return reason	假如適用，請填☑ (If applicable, please fill ☑) <input type="radio"/> 損壞 Damage _____ (必須註明，否則不予處理 Must be specify, or it will not be treated) <input type="radio"/> 其他 other _____ (必須註明，否則不予處理 Must be specify, or it will not be treated)		
付款方式 Payment Type	<input type="radio"/> 銀行轉帳 Bank Transfer <input type="radio"/> Paypal <input type="radio"/> 其他方式 Others		
備註(如有) Remarks(If any)			

◎您可於收到包裹起計 14 天內退回貨品! 請確保貨品並未拆除吊牌並連同原有包裝一起退回，否則不予處理。

You need to return your items within 14 days from the day you receive them! As well please ensure the return items have the original tags and packaging, or it will not be treated)

◎一張訂單 Lotusting 為您提供一次退換貨服務。 Each form can only fill in one order.

◎更換損壞或不完整產品 Replace damaged or incomplete product.

退貨通過檢查後，當商品被確認為自然而非人為損壞，我們會為您更換新的商品一次(只限更換原本購買之商品)，並安排再一次寄出。
After the Inspection and confirmed that the damaged item was not done by intentionally, you will have replacement of the same product in perfect condition. New shipping expense will be incurred by Lotusting.

◎溫馨小提示 Reminder: 請確保以下皆完善一同退回，否則不予處理。 Make sure the following are all completed with return, or it will not be treated

未經使用的貨品及原有包裝(未拆吊牌) Product have not been used and attached with hangtag.

填好的 退貨/換貨表格 The completed return / exchange form.

◎如有問題，歡迎電郵至 info@lotusting.com.hk 或致電+852 3568 2778 與客戶服務團隊聯絡 If you have any questions, please call our Customer Service Team at +852 3568 2778 or E-mail to info@lotusting.com.hk , we are happy to help!

客戶簽署 Customer signature

日期 Date

DD/MM/YYYY